



SANCERT

CERTIFICATE

This is to certify that

TELVIVA (PTY) LTD

Address

***6th Floor, The Terraces
Black River Park, Fir Street
Observatory, Cape Town
7925***

(Including branches listed on Appendix A)

Has been audited & certified against the following standard

ISO/IEC 27001:2022

Scope of Certification

The information security management system (ISMS) supporting the design, development, hosting, operation, and provision of cloud-based communication services, including hosted PBX, contact centre solutions, unified communications, and associated web applications and storage.

SoA – V1.0, dated 19/08/2026.

202609010	23/09/2026	22/09/2027
Certification No	Issue Date	Valid Until

INFORMATION SECURITY

Behrens

Issued on Behalf of Sancert



C99e

Certificate 1 of 3- This certificate is part of a 3-year agreement. It is issued without alteration, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.



Appendix A

DURBAN

Westway Office Park
3 The Terrace
Westville
Durban
3630

JOHANNESBURG

Woodmead Office Estate
1 Woodmead Drive
Woodmead
2191

*Appendix to Certificate no 202609010 first issued on 23/09/2026.
This certificate is part of a 3-year agreement. It is issued without alteration, and valid subject to ongoing compliance with certificate requirements. To validate please visit www.sancert.global.*

2nd Floor, Block 1, Prashilla House, Fairways Office Park, Niblick Way, Somerset West, 7130